

Consumer Education Training

Background

The CCDBG Act of 2014 requires States to provide consumer education information and to promote parental choice and ensure program integrity (CCDBG Act Sec. 65A, 42 U.S.C. Section 9801 note; Section 45 CFR Section 98.1(b) 78 Fed. Reg. pp 29447, 29492). The focus on high quality consumer education and child care referral services in the Quality Rating and Improvement System (QRIS) and in the Reauthorization of the CCDBG require a renewed emphasis on engaging the parent in early education and on providing accurate and timely consumer education about the range of child care options parents have; while being sensitive to the cultural and linguistic needs of each family.

Highly skilled R&R Counselors are key to providing consistent high quality consumer education, strength-based and effective parent engagement and child care planning and referrals, bringing California into compliance with many current CCDBG requirements.

Purpose

To provide online professional development on the R&R Consumer Education Standards for Child Care Planning and Referral recently developed by the Network to promote a consistent quality of service delivery among the sixty-nine (69) R&R programs funded by the CDE/EESD and to address the consumer education requirements outlined in the CCDBG reauthorization.

Consumer Education Training Modules

The Network, with the guidance from the R&R Standards and Desired Outcomes Workgroup, will develop the training script, while MCOE will develop the video training modules, which will be made available on the CECO website, thereby ensuring consistency in training and professional development to all R&R staff in California.

1. The R&R Child Care Planning and Referral Process- Working out the Pieces of the Puzzle
2. What does Customer Service have to do with it?
3. Everything You Need to Know about CCL
4. Building a Community of Connections
5. Authentic Parent Engagement for R&R Counselors
6. The Child Care Menu: What are the California child care options available to meet the needs of the child and the family?
7. The California Child Care Subsidy World- What it is and what it isn't
8. The My Child Care Plan
9. Working with Compassion and Resilience
10. Child Care Planning for Special Populations
11. Course Evaluation

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Health & Safety Training

Background

The Child Development Block Grant (CCDBG) Act of 2014 requires that the state certify that they have requirements designed to protect the health and safety of children that include minimum health and safety (H&S) training in ten topic areas to be completed pre-service or during an orientation period (658E(C)(2)(i)(i)(XI)).

The State Plan must include the number of annual training hours required for CCDBG providers, as determined by the State. (658E(C)(2)(G)(iii)). Additionally, ongoing training is required; training must address each of the requirements relating to the health and safety topics (described in sub clauses (I) through (X) of the health and safety requirements for providers) listed below.

Purpose

In order to meet the CCDBG requirements, CDE/EESD will institute 14 additional H&S training hours, totaling 30 hours that will address all 10 topic areas.

MCOE, in partnership with the R&R Network will develop and produce 14 hours of H&S training for license-exempt and licensed providers who will be providing care to children receiving subsidies through the CCDBG.

14 hours of *newly* developed training
7 hours of health & safety training*
8 hours of CPR/First Aid training*
1 hour of nutrition training*

30 hours of pre-service training

*Currently required for all licensed FCC providers

H&S training modules may be delivered through the language-based cohorts at participating R&Rs or online through the California Early Childhood Online (CECO) website (<http://www.caearychildhoodonline.org>).

Health & Safety Training Modules

The CCDBG Health and Safety Requirements (658E(c)(2)(I)) outlines that States must establish policies and provide training in the following 10 training topic areas (listed below). *Training modules will be developed for coursework that is not yet EMSA-approved.*

1. Prevention and control of infectious diseases (including immunization);
2. SIDS and safe sleep practices;
3. Administration of medication;
4. Prevention/response to food allergies;
5. Building and physical premises safety, including identifying electrical hazards, bodies of water, and vehicular traffic;
6. Shaken baby syndrome and head trauma;
7. Emergency preparedness and response planning, for natural or man-caused events;
8. Storage of hazardous materials and bio contaminants;
9. If applicable, precautions in transporting children; and
10. First-aid and CPR.

R&R Training Partners: CDE/EESD, MCOE, and The Network

CA Department of Education's Early Education & Support Division (CDE/EESD) identified Merced County Office of Education (MCOE) as a partner entity for the development of the Health & Safety and Consumer Education Training Modules in collaboration with the R&R Network who will serve as the training and technical assistance infrastructure that supports R&Rs throughout the state. The training modules may be delivered through language-based cohorts via R&Rs or online through the CECO website.