

California Child Care Resource & Referral
NETWORK



HARNESSING OUR SUPERPOWERS:

MAKING A DIFFERENCE ONE CHILD, ONE FAMILY, ONE PROVIDER AT A TIME

2017 JOINT ANNUAL CONFERENCE



OCTOBER 18-20, 2017 | DOUBLETREE BY HILTON HOTEL | SACRAMENTO, CA



October, 2017

Dear Colleagues,

It's been a wonderful five years that we have offered a Joint Network/CAPPA Conference of State-Funded Alternative Payment and Resource and Referral Programs. The relationships reignited across our agencies and programs and the demonstration of our collective "superpower" when we come together for these few days each fall sets an exciting tone for our year's work together. We are each thrilled that you are here for your own learning and contributing to the larger momentum of support that is building for our state's youngest children and their families.

We are at a critical moment in time for children and families. On one hand, California has made major strides to invest in our future, including the positive attention to the needs of young children and the adults caring for them. On the other hand, we are under the constant threat of losing the safety net programs supported by federal funds or by diverting state resources to protect and shore up supports for the most vulnerable children and families. This has made it challenging as we strive to build our ecosystem of supports, while also protecting vital programs. We're also in the midst of rapidly changing social and economic dynamics – from technology innovations, to widening poverty and inequality, and shifting demographics. This is also keeping us on our toes as we adapt to the needs, sharpen our skills, and work together even more effectively.

This year's conference continues to support you in staying at the cutting edge of what is to come for our field. We offer a range of presentations that tackle the current and dynamic issues facing our agencies and our expanding field. These evolving and emerging workshop topics have been carefully selected and include practical information to guide you in your day-to-day work, and self-care and workplace support to nourish our souls for the long haul.

None of the hard work could be completed without your dedication and the passion you bring each day to the work that you do. As you attend your workshops, know that you are to be celebrated for your contributions to this field. We hope that the workshops and speakers presented to you will support your personal and professional goals. We know that we have a lot packed into just a couple days, but hope you also take the time to get together with colleagues to share common issues, successes and challenges, as well as take the time to renew friendships.

Have a wonderful time and enjoy the conference!

In unity,

Rick Richardson
CAPPA President

Yuovene Whistler
Network Board President

Denyne Micheletti
CAPPA Chief Executive Officer

Linda Asato
Network Executive Director

Welcome to the 2017 Joint Network/CAPPA Conference

General Conference Information

We're so glad that you could join us for this year's Joint Conference! We hope you find the conference informative, that you have an opportunity to network with colleagues from around the state, and that you discover some new ideas to implement and share with others upon your return. We also hope that you leave with renewed enthusiasm for the important work you do. Please note the following: 1) Please wear your name badge at every meal; and 2) Presenters have been asked to submit their presentations and/or handouts to the Network/CAPPA so that their materials can be posted on the Joint Annual Conference website following the conference. So, if you missed a session, or didn't get a handout, check out the post-conference "workshops" page at www.rsvpbook.com/JointAC2017.

Network/CAPPA Joint Conference 2017 has gone mobile!

This year, we are providing both a hard copy of the program, generously printed by the Child Care Resource Center, as well as an online version of the program using the Guidebook Application (App). This App was generously donated by MCT Technology. This App allows you to view the program and map, create a schedule of the workshops you plan to attend, link to the workshop evaluations, receive messages about the conference, and much more. Get our App here: <http://bit.ly/2fu6m8U>. Android and iOS users: 1) Tap the "Download" button to download the free Guidebook App, and 2) Open Guidebook and you can find our "Network/CAPPA Joint Conference 2017" guide using the search function, or with Guidebook's internal QR Code Scanner button (top left of screen) and the QR Code below. Let us know what you think of the App on the overall conference evaluation form that will be sent to you after the conference.



QR Code Game

Once you've downloaded the 2017 Conference App, you'll be ready to play the 2017 QR Code Game! Open the "QR Game" section in the App Menu and scan the QR codes hidden throughout the DoubleTree Hotel to complete the game phrase. **The first 100 conferees to present their phones, with the completed phrase, to a staff member at the raffle table will be entered into a drawing to win a "superpowers" prize. The winner of the prize will be announced at brunch on Friday and must be present to win.**

2017 Raffles

Agency Pre-Sale Raffle

Thank you to all the agencies that donated raffle prizes, sold raffle tickets and created amazing displays! All your hard work is much appreciated. Raffle winners, including the grand prize winner, will be drawn and announced at the end of the Welcome Dinner on Wednesday evening. Raffle tickets are \$1.00. Certificates for the winning raffle prize displays and for the agencies selling the most tickets by size of agency will also be announced Wednesday evening.

Pick-Your-Prize Raffle

The Conferee Pick-Your-Prize Raffle will include a number of prizes that conference attendees could win. Tickets for the Pick-Your-Prize Raffle will be available for purchase beginning Thursday, October 19th at breakfast. Once tickets are purchased, conferees can drop their tickets in the container placed in front of the prize(s) they'd like to win. Tickets are \$1.00. The drawing for this raffle will be Friday morning at Brunch. Winners must be present.

2017 Raffles (continued)

Exhibitor Raffle

Taking into consideration the feedback we've received from the exhibitors, there will not be an exhibitor "passport" raffle this year. Instead, individual exhibitors are encouraged to raffle off a prize or service and each exhibitor will be responsible for conducting their own raffle. The drawing of the exhibitor raffle tickets and distribution of prizes will occur on Friday at Brunch. Winners must be present.

Workshop and Overall Conference Evaluations

The Joint Conference Committee, the California Child Care Resource & Referral Network and the California Alternative Payment Program Association appreciate your evaluation of this year's conference! We will use your feedback as we plan the 2018 conference. Please complete a workshop evaluation for each workshop you attend. This year, evaluations for each session need to be completed online via SurveyMonkey, which may be accessed via:

- This Link: <https://www.surveymonkey.com/r/RRNetworkCAPPA2017>,
- The "Evaluations" section of the 2017 Joint Conference APP (Guidebook),
- Or the QR code provided here.



Your overall evaluation of the conference (venue, conference schedule, plenary sessions, etc.) will be collected through a SurveyMonkey questionnaire after the conference. Each conference participant will receive an e-mail with a link to the overall conference survey the week following the conference. Thank you, in advance, for taking time to share your thoughts about this year's conference and ideas for next year's conference.

Professional Development Record

This year, we have partnered with the California Early Care & Education Workforce Registry (ECE Workforce Registry) to track conferees Professional Development Record (PDR) information. This will assist participants in creating a long-term electronic record that is part of a greater web-based data system for ECE Professionals. For more information about the ECE Workforce Registry, visit www.caregistry.org or view this You Tube video: <https://youtu.be/BTSozVq0OKU>. To electronically document your professional growth hours in the ECE Workforce Registry, conferees must:

1. Register online for the ECE Workforce Registry at caregistry.org,
2. Print your ECE Workforce Registry Membership Card or note your 9-digit Registry ID number,
3. Enter your Registry ID number and e-mail address when completing the electronic Workshop Evaluation Form via SurveyMonkey here: <https://www.surveymonkey.com/r/RRNetworkCAPPA2017> or by scanning the QR code above.

Each workshop evaluation submitted with your Registry I.D. number included will be added to your training record. **Please note:** The Registry ID# is not required to complete a workshop evaluation. It is only required if you'd like to have the professional development you receive at the conference documented on the ECE Workforce Registry.

For more information on the PDR, see the Professional Development section near the back of this program.

Tweet the Conference

Here's the Conference social media hashtag for sharing conference pictures, what you're learning from workshops, and your thoughts about how our individual and collective superpowers can make a difference in the lives of children, families, and child care providers.

#RRAP17

2017 Joint Conference Schedule

Wednesday, October 18

		Location
12:00 noon – 7:00 p.m.	Registration	Grand Ballroom Foyer
1:00 p.m. – 3:45 p.m.	Workshops	See Program
4:00 p.m. – 5:00 p.m.	Superintendent of Public Instruction Candidate Forum (Optional)	Grand Ballroom
5:00 p.m. – 6:00 p.m.	Welcome Reception (Optional)	Grand Ballroom
6:00 p.m. - 7:00 p.m.	Welcome Dinner, TrustLine 30th Anniversary Celebration, and Pre-Sale Raffle Drawing	Grand Ballroom

Thursday, October 19

8:00 a.m. - 9:45 a.m.	Breakfast and Keynote Presentation	Grand Ballroom
8:00 a.m. - 5:00 p.m.	Registration	Grand Ballroom Foyer
8:00 a.m. – 5:00 p.m.	Pick-Your-Prize Raffle Tickets Available	Grand Ballroom
10:00 a.m. – 12:00 noon	Workshops	See Program
12:00 noon - 1:15 p.m.	Lunch, Honoring Legislators, & Exhibitors	Grand Ballroom
12:00 noon – 5:00 p.m.	Exhibitor Tables Open	Grand Ballroom
1:30 p.m. – 5:00 p.m.	Workshops	See Program
3:30 p.m. – 5:00 p.m.	CAPPA Member Meeting	Capitol Salon A
5:00 p.m. – 7:00 p.m.	Vendor Receptions (Optional)	See Program
5:00 p.m.	Dinner and Evening On Your Own	N/A

Friday, October 20

7:30 a.m. – 8:30 a.m.	Coffee and Light Morning Refreshments	Grand Ballroom
7:30 a.m. – 12:00 p.m.	Registration/Pick-Your-Prize Tickets Available	Grand Ballroom Foyer
7:45 a.m. – 12:00 p.m.	Exhibitor Tables Open	Grand Ballroom
8:00 a.m. – 10:30 a.m.	Network Member Meeting	Capitol Salon A
8:45 a.m. – 10:15 a.m.	Workshops	See Program
10:30 a.m. – 12:00 p.m.	Farewell Brunch and Closing Keynote Pick-Your-Prize & Exhibitor Raffle Drawings	Grand Ballroom

HAVE A GREAT CONFERENCE!

CDE Meet and Greet During the Conference - Bear River Room

During the Joint Annual Conference, CDE staff from the following departments will be on-site for meet and greets with Conference attendees in the Bear River Room:

- Child Development Management Information System (CDMIS),
- Field Services,
- Policy Office,
- Parents Appeals.

If you are interested in meeting with any of these departments to get questions answered, get clarification on something, etc., please see the schedule below.

Wednesday, October 18th

- Child Development Management Information System (CDMIS): Charday Adams
 - 2:30pm-2:45pm
- Field Services: Joe Martinez, Rosanne Pitz, Linda Morales, Monica Grimes-Burger, Sandy Patitucci
 - 2:00pm-3:00pm
- Field Services: Vanessa Saunders
 - 3:45pm-4:00pm

Thursday, October 19th

- Field Services: Cassandra Lewis and Vanessa Saunders
 - 12:00pm-12:15pm
- Field Services: Shellie MacColl, Katina Boulai, Margo Hunkins, Cassandra Lewis
 - 2:00pm-3:00pm
- Parent Appeals: Amanda Corchado and Janine Weglin
 - 5:00pm-5:15pm

Shuttle Information for Conferees Staying at Overflow Properties

The Courtyard Marriott, Marriott Fairfield Inn and the Hilton offer a shuttle for guests. Please keep in mind that they are first come, first served. We recommend giving yourself some time as the shuttle may not be available right away or may be full. We also recommend calling down to the front desk before you plan to leave to give the driver a heads up. The DoubleTree also has two shuttles that can take you back to your hotel at the end of the day, but those are based on availability as well.

For your information, Uber and Lyft estimates are \$5-9 each way.

Please note, check-out time at the Overflow Properties is at 12:00 p.m. If you are planning on staying for the entire Closing Keynote session, you will need to check-out before you head over to the DoubleTree, as the closing session ends at 12:00 p.m.

The 2017 Joint Network/CAPPA Conference Committee

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Butte County

Angela Rodriguez
Supportive Services, Inc.
Fresno County

Vanessa Dilks
Child Care Links
Alameda County

Ruth Rodriguez
Kings Community Action Organization
Kings County

Phan Fong
Child Care Links
Alameda County

Kenya Ruiz
Options for Learning
Los Angeles County

Jeanne Fridolfs
Community Resources for Children
Napa County

Niki VonHundley
Child Care Resource Center
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Danielle Metzger, Meeting & Education Coordinator

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Glenn County

Public Member

Ly Le
Consultant

Public Member

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Family Health Services Director,
Alameda County Public Health
Family Health Services Division

Public Member

Marian Mulkey
Principal, Mulkey Consulting

Public Member

Phyllis Stewart Pires
Senior Director of Work/Life Strategy
Work Life Office
Stanford University

Treasurer

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Consultant

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Administration

Tom Calhoun, Chief Financial Officer
Cassandra So

Parent Voices

Mary Ignatius, Lead Parent Organizer
Jennifer Greppi

Provider Services

Child Care Initiative Project & Kaleidoscope

Domenica Benitez, Provider Services Manager

Gretchen Ames

Pamela Becwar

Rita Edmunds

Disa Lindgren

Juan Ramirez

Gretchen Schwab

Tracy Tompkins

Helen Woodlee

Research Department

Rowena Kamo, Research Director

Parent Services

Consumer Education & TrustLine

Cindy Mall, Senior Program Manager

Mirella D'Andrade

Irene Maldonado

Nick O'Dowd

Claudia Vilchez

Membership Services & Public Policy

Lola M. Cornish, Co-Director

Keisha Nzewi, Co-Director

October 18, 2017

Wednesday Afternoon SEMINARS – 1:00 to 3:45 p.m.**A. *Imagine it's the year 2025.... How R&R and AP Programs Can Adapt to an Anticipated Future – Capitol Salon A****Facilitated by: Linda Asato, California Child Care Resource & Referral Network, Presenter: Manuel Pastor, University of Southern California*

Strand: Executives & Managers

What will California look like in 2025? Will our cities change? Will we own anything? Will there be any low-wage jobs? Who will take care of children? Imagining what our communities and constituencies look like in the future might give us a fresh perspective on the challenges and opportunities today that will shape the outlook of the work we do. Take note from researchers and futurists that have thought about some accelerating trends, and let's stretch our minds a mere 3, 5, 7 years out Year 2025.

This session sponsored by

**B. *Compassion Fatigue – Where are You in the Middle of the Stress and Chaos? – California Salon 1****Julie Kurtz, WestEd and LaWanda Wesley, Early Care and Education Planning Council, Alameda County*

Strand: Personal/Professional Growth

You can only help others as far as you have helped yourself! This training is about getting a Ph.D. in YOU! We are called to the helping field because we enjoy making a difference and helping others. Your super power is HELPING! However, even Superman had kryptonite. It is often that those in the helping profession have the hardest time taking care of themselves and prioritizing their own self-care. The more you care for yourself and read the cues of your own needs, the more restored energy you have to give to others around you.

C. *Working with Adult Learners – Capitol Salon B**Chappy Ames, California Child Care Resource & Referral Network and Constant Hine, Horizons In Learning*

Strand: Working with Providers

There is growing interest in trainer qualifications and requirements for trainers in our field. Knowledge about how adults learn along with experience working with adult learners are important aspects of trainer qualifications. This session will provide a solid introduction to adult learning theory and presentation skills. Participants will deepen and broaden their understanding of using a systematic approach to engage adult learners based on Constant Hine's 4M's Model of Adult Learning (**M**agnetic, **M**eaningful, **M**emorable & **M**obilizing) to get your message to stick. This workshop falls into the category, "Experience Working with Adult Learners" in the Network's Professional Development and Quality Improvement CCR&R Trainer Recommendations Matrix.

D. *Looking at Families Through a Different Lens: An Intro into Utilizing the Strengthening Families Protective Factors Framework – California Salon 2**Jeanette Bellerive, 4Cs of Santa Clara County, Lorie Siebler, 4Cs of Sonoma County, and Jaryn Gadea, Child Care Resource Center*

Strands: Strengthening Families and Working with Parents

This workshop will provide participants with the tools needed to view families from a different perspective by using the Strengthening Families Protective Factors Framework. Participants will learn about the five Protective Factors that help make all families strong. The role of culture, examination of bias and the importance of involving families in program planning are explored.

Wednesday Afternoon SEMINARS – 1:00 to 3:45 p.m. (continued)

E. **Trauma Informed Communication Strategies – Redwood Room**

Jennifer Carlin, City College of San Francisco

Strand: Working with Parents

Using research and practical knowledge of working with people who have experienced trauma, this workshop will include discussion on remaining non-defensive, unique trauma communication styles, how our own trauma impacts the conversation, and strategies that help create mutually positive interactions.

This workshop sponsored by  at the 

Note: The original workshop E – Poverty Simulation: Welcome to the State of Poverty was cancelled due to low enrollment.

F. **Unity=Victory! Budget Advocacy and the Art of Winning – California Salon 3**

Facilitated by: Keisha Nzewi, California Child Care Resource & Referral Network and Mona Kazemi, California Alternative Payment Program Association, Panelists: Mary Ignatius, California Child Care Resource & Referral Network, Parent Voices, Nina Buthee, California Child Development Administrator's Association, and Monique Ramos, California Strategies LLC.

Strand: Advocacy

Some long time advocates and legislators say, "If you want to get anything done, get it done in the budget." That's exactly what happened this year, resulting in an abundance of wins for the child care field! How did it happen? Join us as we weave a tale of intrigue, drama, and victory while learning from experts about the California budget process and strategies for future success!

G. **Trauma-Informed Leadership – Terrace Room**

Troy Nichols and Michael Williams, Strategies 2.0, Child Abuse Prevention Center, Sacramento

Strand: Managers

R&R and AP staff are on the front lines for responding to families under stress and often in crisis. Organizational leaders and supervisors who respond effectively to the "secondary" or "vicarious trauma" faced by staff can increase program efficiency and effectiveness, improve morale, and reduce turnover. We will introduce a framework for identifying and planning effective interventions built on principles of family strengthening and protective factors. Through discussion, reflection, and concrete planning, participants will return to their leadership and supervisory work with ideas and tools to make a difference right away.

Wednesday Afternoon Workshops – 1:00 to 2:15 p.m.

H. **CDD-801A & 801B Data Collection – Capitol Salon D**

Charday Adams, Early Education and Support Division, CDMIS Staff

Strand: AP Administration

This workshop provides a brief update on recent changes to the CDD-801A as well as upcoming changes to the CDD-801B and what happens with the 801A data. It is the intention of this workshop to help agencies plan ahead, rather than trying to go back and extract information. The remainder of the workshop will be an open forum and attendees are encouraged to bring their questions.

I. **Calculating, Collecting and Earning Family Fees – Capitol Salon C**

Sandy Patitucci, Early Education and Support Division, Field Services Office

Strand: AP Administration

This workshop will focus on the basic elements of assessing a family fee, developing family fee collection policies, fiscal reporting and how to earn your family fees. Participants will learn how to calculate and make adjustments to family fees, and address delinquent family fees and payment plans. Best practices will be discussed and a question and answer period will be included.

Wednesday Afternoon Workshops – 1:00 to 2:15 p.m. (continued)

J. **Thirsty for Good Health! – Sacramento Room**

Bobbie Rose and Kim Hazard, California Childcare Health Program, UCSF School of Nursing

Strand: Health and Safety

Come to this workshop to find out how beverage choice affects the long term health of children, families, and the planet! Have you wondered if your tap water is safe to drink? Do you have questions about the environmental issues related to beverage consumption? Do you want to know more about what kind of milk to serve children or about research that links sugary beverage consumption to obesity, diabetes, heart disease, and tooth decay? We'll discuss these questions and more, including how to "tap" into soda tax initiatives and funding streams to benefit children, families, and early childhood programs. **Bonus:** we'll have a hands-on demonstration with ideas for integrating science, technology, engineering, and math themes on the topic of water into the child care curriculum!

K. **Operating a Strong Family Child Care Business (Spanish) – Garden Room**

Juan Ramirez, California Child Care Resource & Referral Network, Alba Muñoz, YMCA Childcare Resource Service, Mirna A. Len, Central Valley Children's Services Network, and Irene C. Jefferson, Child Development Resources

Strand: Building Knowledge in the Child Care Field and Working with Providers

Learn from your colleagues and share what you've been doing to make the "CCIP Module 1: Operating a Strong Family Child Care Business," workshops you offer Spanish-speaking providers relevant and useful.

L. **Understanding Family Child Care Providers' Perspectives On Quality Improvement –California Salon 4**

Holli Tonyans, California State University, Northridge, and Susan Savage and David Bloom, Child Care Resource Center

Strand: Building Knowledge in the Child Care Field

Family Child Care Providers (FCCP) are often the child care setting of choice for our most vulnerable children (families with infants/toddlers, low-income, etc.). However, Quality Rating and Improvement Systems (QRIS) have reported lower rates of participation among licensed FCCP than center-based providers, but few studies have examined FCCPs' views about quality improvement or the fit between their needs and what is available. This interactive session reports on a statewide study and will seek input on findings with the goals of 1) having a better understanding FCCPs' unique needs and perspectives and 2) help build systems that are more responsive to their needs and, ultimately, more likely to be used.

M. **Need a Bit of Help with the Conference Guidebook App? The Tech Team is In! –Grand Ballroom Foyer**

Network and CAPPA Staff

Strand: Technology

You just arrived at the conference and you need some personalized assistance downloading the Conference APP or you'd like to maximize your use of the conference APP. Stop by the Grand Ballroom Foyer and get one-on-one tips and tricks on using the APP to select the workshops you want to attend and find the right meeting rooms.

Wednesday Afternoon Workshops – 2:30 – 3:45 p.m.

N. Attendance Recording, Reporting and Provider Payments (Alternative Payment Programs) – Capitol Salon C

Vanessa Saunders and Esmeralda Ramirez, Early Education and Support Division, Field Services Office

Strand: AP Administration

This workshop presents an overview of the changes to attendance reporting as prescribed in AB 274. It will provide information on provider payment requirements and parent and provider responsibilities for attendance recording for reimbursements, proration, monthly maximums, provider examples of actual calculations and how to deal with oddities like if hourly rates exceed daily rates.

O. Struggling to Explain the Alternative Payment Program? Come Learn New Tools – Sacramento Room

CAPPA Branding Subcommittee: Rick Richardson, Child Development Associates, Mike Michelin, Siskiyou Child Care Council, Karen Marlatt, Valley Oak Children's Services, and Abby Shull, YMCA Childcare Resource Service

Strand: AP Administration

This workshop will share new strategies to effectively communicate the Who, What and Why of the Alternative Payment Program. Discover new tools to tell your story and program impact to win over target audiences through key messages and compelling visuals.

P. Creating Healthier Preschool Environments: Preschools SHINE Program – Garden Room

Courtney Hardoin, California Department of Education, and Nancy Herota and Emma Baier, Sacramento County Office of Education

Strand: Health and Safety

This workshop will highlight the California Department of Education's (CDE) early childhood coaching and recognition program, Preschools Shaping Healthy Impressions through Nutrition and Exercise (SHINE). This program supports preschool centers and family child care homes to implement optimal policies and nutrition and physical activity practices that support children's health, wellness, and readiness to learn. Presenters will provide an overview of the practice-based intervention, resources, and strategies to help you support providers in becoming a recognized CDE Preschools SHINE site!

Q. California's Statewide Early Care & Education Workforce Registry - What You Need to Know – California Salon 4

Helen Woodlee, California Child Care Resource & Referral Network, Elise Crane, CA ECE Workforce Registry, Anthony Gómez, Child Care Alliance of Los Angeles, and Rosa I. Velasco, Crystal Stairs, Inc.

Strand: Building Knowledge in the Child Care Field

Join us to learn about the Registry from a panel of experts. We will discuss how to conduct effective Registry outreach to child care providers and go over useful talking points regarding the importance and benefits of creating a Registry account. A member of a local R&R will talk about her experience using the Registry's Training Calendar and how she and her colleagues made it work for them. This session will also share short and long-term goals for the Registry.

Wednesday Afternoon Workshops – 2:30 - 3:45 p.m. (continued)

- R. **Art and Brain Development: The Neurobiology of Early Art Experiences – Capitol Salon D**
Anna Reyner, Discount School Supply
 Strand: Building Knowledge in the Child Care Field
 Art engages children's minds and emotions, and helps develop valuable cognitive, social-emotional, and multi-sensory skills. Current brain research reinforces how open ended art activities literally grow the brain. Learn how brain development is reflected in childrens' drawings and paintings, and review slides that overview current brain research and the neurobiology of art experiences.
- S. **Management Bulletin 17-04: The Use of a Digital Signature for All Child Care Contractors – Maxi's**
David Rude, Early Education and Support Division, Policy Office, ZhiWen Tan, MCT Technology, Christi Davis, NoHo Software, and Trisha Landoni, Controltec, Inc.
 Strands: Technology & AP Administration
 On September 13, 2016, the Governor signed Assembly Bill (AB) 1712. If state and federal standards are met, this bill authorizes child care contractors to use digital signatures, provides that the use of a digital signature has the same force and effect as the use of a manual signature, and continues to authorize child care contractors and child care providers to maintain records electronically. Come hear from the Consultant at CDE who drafted this Management Bulletin to get guidance on the regulations and the requirements that must be met if a contractor or alternative payment provider chooses to use a digital signature.

Wednesday Afternoon 4:00 – 5:00 p.m. Grand Ballroom

Superintendent of Public Instruction Candidate Forum (Optional)

Wednesday Afternoon 5:00 – 6:00 p.m. Grand Ballroom

Welcome Reception (Optional)

Wednesday Evening Opening Dinner 6:00 p.m. to 7:00 p.m. Grand Ballroom

Celebrating the 30th Anniversary of TrustLine

Welcome!

*Remarks by Denyne Micheletti, California Alternative Payment Program Association and
Linda Asato, California Child Care Resource & Referral Network*

The TrustLine Journey: The Courage to Put on the Cape

*Mary Beth (Meb) Phillips
Elizabeth Phillips*

Agency Pre-Sale Raffle Ticket Drawing

The rest of the evening is for you to enjoy.

October 19, 2017

Thursday Morning Plenary Session

8:00 – 9:45 a.m.

Grand Ballroom

Welcome

*Remarks by Yuovene Whistler, Crystal Stairs, Network Board President and
Rick Richardson, Child Development Associates, Inc., CAPPA Board President*

World Class Learners

Yong Zhao, Ph.D.

Yong Zhao, expert on globalization and education, currently serves as a Foundations Distinguished Professor at the University of Kansas and was previously the Presidential Chair and Director of the Institute for Global and Online Education in the College of Education, University of Oregon, where he is also a Professor in the Department of Educational Measurement, Policy, and Leadership. He is also a professorial fellow at the Mitchell Institute for Health and Education Policy, Victoria University. His works focus on the implications of globalization and technology on education.

He is an elected fellow of the International Academy for Education and is recognized as one of the most influential education scholars. He has published over 100 articles and 30 books, including *Counting What Counts: Reframing Education Outcomes* (2016), *Catching Up or Leading the Way: American Education in the Age of Globalization* (2009) and *World Class Learners: Educating Creative and Entrepreneurial Students* (2012).

Dr. Zhao was born in China's Sichuan Province. He received his B.A. in English Language Education from Sichuan Institute of Foreign Languages in Chongqing, China in 1986. He received his master's in Education in 1994 and Ph.D. in 1996.



Keynote sponsored by



Thursday Morning Workshops – 10:00 to 12:00 noon

- T. **Enhancing Our Impact: Positioning our Organizations for the Future – A Round Table Discussion for Organizational Leadership – Capitol Salon A** (Executives, Board Members, COE Directors/Assistant Superintendents)

Sandee Blechman, Children's Council of San Francisco

Strand: Executives & Managers

This session provides an opportunity for leadership of member organizations to confer with and learn from each other about strategic opportunities and challenges as well as leadership and management challenges, while getting to know one another better. Come prepared to share with your colleagues what you are working on to enhance your organization's impact and sustainability and/or the challenges that most concern you.

- U. **Strength-based Supervision/Coaching/Evaluations – Capitol Salon D**

Jennifer Carlin, City College of San Francisco

Strand: Managers

How do you focus on what's strong and still correct what's wrong? This workshop explores how to motivate staff, gain a better understanding and appreciation of the strengths of your team, and develop emerging leaders by using strength-based supervision strategies. Included in this session will be a discussion of the influence of technology on supervising and managing staff, tips and techniques to help you coach employees, and information that will help you provide meaningful evaluations.

This session sponsored by the



at the



Thursday Morning Workshops – 10:00 to 12:00 noon (continued)

V. **Proud to be a Woman – Maxi's**

Claudia Quiñonez, Children's Council of San Francisco

Strand: Personal/Professional Growth

Embrace your feminine power! In this workshop you will have the opportunity to converse, learn and be inspired by other women. Leave with confidence, tools and techniques to be the best version of yourself.

W. **Fostering Resilience in Ourselves and the Families we Serve – California Salon 2**

Tanya McMahan, Child Development Resources, Julia Morales, Connections for Children, and Lola M. Cornish, California Child Care Resource & Referral Network

Strand: Strengthening Families

Resilient individuals are better able to learn from past failures and bounce back from adversity. This workshop will help participants to explore their own resilience and consider small significant changes that they can make in their daily practice to foster resilience in the families they serve.

X. **Exceptional Customer Service – Capitol Salon B**

Jill Johnson, Riverside County Office of Education

Strand: Working with Parents

What do organizations like Nordstrom, Starbucks, Disney, and Ritz-Carlton have in common? They are all seen as leaders in the area of exceptional customer service. What lessons can we learn from these organizations and use practically in our programs that serve families and early childhood education professionals. This interactive workshop will highlight the hallmarks of exceptional customer service and the ways in which programs can integrate these concepts into their daily work.

Y. **Family File Organization and Review – Sacramento Room**

Manuel Ruiz and Christopher Atkinson, Child Care Resource Center

Strand: AP Administration

This workshop is designed to show agencies how to organize a case file. Come learn how to clearly present the family's current and past eligibility and needs. There will also be a discussion on how to conduct a file review using this system.

Z. **Some Contract Requirements Overview (Alternative Payment Programs) – California Salon 3**

Cassandra Lewis and Vanessa Saunders, Early Education and Support Division, Field Services Office

Strand: AP Administration

This workshop will provide an overview of some contract requirements for alternative payment-based programs. Participants will also learn how to find AP program requirements and how to stay informed on the latest information from EESD.

AA. **Impact of Trauma on Brain Development – Redwood Room**

Julie Kurtz, WestEd and LaWanda Wesley, Early Care and Education Planning Council, Alameda County

Strand: Working with Providers

Children and their families who are impacted by ongoing trauma, vicarious trauma or a one-time traumatic event may be vulnerable to biological and physiological changes in their body and brain. Learning what happens behind the veil of trauma and within the brain of a child can help ECE professionals increase their sensitivity to understanding the meaning behind challenging behaviors observed in the classroom. Once there is an increased sensitivity and understanding of the impacts of trauma, a teacher can then be introduced to trauma informed strategies to better support children in developing social and emotional skills.

Thursday Morning Workshops – 10:00 to 12:00 noon (continued)

BB. **Hot Topics in Health and Safety Training for Child Care Providers – Terrace Room**

Lucy Chaidez, Emergency Medical Services Authority, Patti Prunhuber, Child Care Law Center, Bobbie Rose, Childcare Health Program-UCSF, Val Denero, CQEL, Christie Hendricks, Merced County Office of Education, Raegan Sales, Children's Council of San Francisco, Tracy Tompkins, California Child Care Resource & Referral Network, and Gail Brodie, Early Education and Support Division, California Department of Education

Strand: Health and Safety

This workshop will include: an update on the Preventative Health and Safety Practices; new supplemental resources for Nutrition Training including Menus/Recipes and children's special feeding needs; information on the importance of good nutrition and physical activity and how to build coalitions to support health; information on Incidental Medical Services (IMS) related to CCL and the ADA; how to develop and implement a comprehensive 10 Step Plan for Emergency Preparedness with strategies and tools for engaging your community, families and staff in an Emergency Plan; an overview of how to care for a mildly ill child in a child care setting, common childhood illnesses, tips for communicating with parents and doctors, and key messages for safely giving medication to children; and an update on the online health and safety modules to meet the new requirements for CCDBG.

CC. **12-Month Eligibility is Here! Envisioning a System that Works for Families, Agencies, and Child Care Providers – Capitol Salon C**

Phil Warner and Dominiqua Smith, Children's Council of San Francisco, Lupe Romo-Zendejas, Early Education and Support Division, California Department of Education, Laurie Furstenfeld, Child Care Law Center, and Mary Ignatius, California Child Care Resource & Referral Network

Strand: Advocacy

Join Parent Voices and Member Agencies to explore the changes in the child care system with the adoption of new SMI income guidelines, exit ceiling of 85% of SMI, and the new policy of "true" eligibility for 12 months. The adoption of these new regulations will reduce paperwork and allow more time to partner with parents to help them move seamlessly towards self-sufficiency. How has this new policy changed the work AP and R&R counselors conduct with parents? How has it improved your relationship to families? What challenges or concerns do you have? Hear from an AP Director and Case Manager who have implemented these changes since March 2017 and will share their experiences. As a vital partner, we want to hear from YOU and identify ways we can work together as part of this new and exciting opportunity to strengthen families.

DD. **Supporting Family, Friend, and Neighbor Caregivers – California Salon 1**

Facilitated by: Domenica Benitez, California Child Care Resource & Referral Network, Panelists: Kym Johnson Luqman, BANANAS, Inc., Alice Bedinger, Davis Street, Vanessa Dilks, Child Care Links, Margaret Jerene, First 5 Alameda County, Susana Martinez, Community Child Care Council of Alameda County, and Lana Frisby, Valley Oak Children's Services

Strand: Building Knowledge in the Child Care Field

R&Rs and Alternative Payment Programs have a built-in link to family, friend, and neighbor (FFN) caregivers and a long history of providing thoughtful support. Join us to learn about a range of models that support caregivers in engaging with quality improvement systems throughout California. Alameda County R&R/AP staff will share their approaches to supporting FFN caregivers through playgroups, trainings, incentives, and other resources as part of their county-wide QRIS.

EE. **STEAM: Creating Meaningful, Purposeful ECE Environments – California Salon 4**

Joshua Alvarez, Kaplan Early Learning Company

Strand: Building Knowledge in the Child Care Field

Attendees will be actively involved in learning innovative ways to support caregivers in creating environments that support Science, Technology, Engineering, Art and Math (STEAM). Discussion will include strategies that are meaningful, purposeful and targeted.

Thursday Morning Workshops – 10:00 to 12:00 noon (continued)

FF. **Social Media & Search for Child Care - How a soon-to-be dad finds care in San Francisco – Garden Room**

George Weiner, Whole Whale

Strand: Technology

This workshop will balance the first-hand account of how a millennial parent in SF is finding childcare solutions and the larger landscape of how to use data across our search and social platforms to understand this journey. The social media landscape changes at least every 6 months and the smartphone has only accelerated this change. You have two options: 1) You can blindly follow the latest social media fads and gurus or 2) You can let your user engagement data inform your social media strategies. (Spoiler: We recommend #2). We will discuss tactics that are working right now and how to use engagement data to see what people are doing on your site (Google Analytics) and social platforms/profiles (Facebook Insights and other native social media platforms). Learn what to look for in your organization's own data to see what is driving real value and make decisions on which platforms you should be on. The workshop will be 70% presentation and 30% group Q&A/brainstorm, so come with questions and problems so we can work together on the best solutions.

Thursday Lunch and Exhibitor Tables

12:00 noon to 1:15 p.m.

Grand Ballroom

*Honoring Assemblymembers Kevin McCarty and Shirley Weber
for their ongoing commitment to children and families.*

Robert "Bob" Campbell – Appreciation and recognition of the 40 years of tireless advocacy that has benefitted and touched the lives of all Californians especially working families and children.

Thursday Afternoon Workshops – 1:30 to 3:00 p.m.

GG. **Envisioning the Future with CDE & CDSS– Capitol Salon A**

Sarah Neville-Morgan, Director, Early Education & Support Division, California Department of Education, Kim Johnson, CalWORKs & Child Care Branch-Chief, California Department of Social Services, and Pam Dickfoss, Deputy Director, Community Care Licensing Division, California Department of Social Services

Strand: Executives & Managers

In this session you will hear from high level state leaders about the direction they've paved forward in recent years to lead their departments. They'll share the factors, conditions, and lessons learned that are the basis for what they envision is needed for our public systems to best serve Californians. They'll also share any insights that we might need to take into consideration as part of an anticipated change in administration in the near future.

HH. **Staff Development Using the Online Consumer Education Videos – Sacramento Room**

Lola M. Cornish, California Child Care Resource & Referral Network and Rosa Barragan, Merced County Office of Education

Strand: Managers

This workshop will introduce the newly released online consumer education videos for R&R counselors. These videos cover a variety of topics and are designed to be applicable both to novice and seasoned referral counselors. The workshop will also cover how to use these training videos either with individuals or in groups and will look at the collateral materials available to further this learning.

II. **Conflict Resolution and De-escalation Techniques and Strategies – Capitol Salon D**

Jennifer Carlin, City College of San Francisco

Strand: Personal/Professional Growth

Conflict is inevitable, how you respond to conflict is up to you. Explore how you handle conflict now, understand how conflict works, and learn practical, powerful skills to: keep conflict from escalating; listen without defensiveness; find common ground and satisfying solutions; create positive, lasting change.

This session sponsored by the



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JJ. **Knowledge of Parenting and Child Development – California Salon 2**

Peggy Graham, Community Connection for Child Care and Angela Cabrera, 4C's of San Mateo County
Strand: Strengthening Families

Kids don't come with an owner's manual. When parents have a knowledge of parenting and child development, they are better able to guide their child's development and meet his/her needs. This workshop will help participants think about small but significant changes that they can make in their daily practice that will foster a knowledge of parenting and child development in the parents that they serve.

KK. **We Have A Foster Care Bridge Program! What do we do now? – Maxi's**

Facilitated by: Donna Sneeringer, Child Care Resource Center, Panelists: Jigna Shah, California Department of Social Services, Susan Savage, Child Care Resource Center, Jennifer Rexroad, California Alliance of Care Givers

Strand: Working with Parents

This panel will provide local agencies with an overview of the recently adopted Child Care Bridge Program for Foster Families. The goal of the presentation will be to give a history of how the program design was developed and adopted into state law, a walk through the requirements for County participation and local partnerships, and a discussion on both the role of child care navigators, and the training component on trauma informed care that will be hosted at Resource and Referral Agencies. Bring your questions and prepare to engage in dialogue on how R&R's can participate successfully in this new program.

LL. **12-Month Eligibility: Underscoring Stability for Children & Continuity of Care - Capitol Salon C**

Karmina Barrales and Becky Halligan, Early Education Support Division, Policy Office

Strand: AP Administration

Via enactment of the 2017-18 budget and trailer bills, on July 1, 2017 California has now realized 12-month eligibility for child care subsidies. Come prepared to hear how the Early Education and Support Division (EESD) is implementing 12-month eligibility for families via directives that fall on the side of what is in the best interests of the child; and supports 12-months of stability and continuity of care for families. Understanding this paradigm shift which moves away from re-verification of variable work schedules and mandatory reporting of families when changes occur to a streamlined re/eligibility process based on need and parents voluntarily reporting changes, much change will have to be realized by APP agencies.

MM. **Striving for Stellar Reviews through Solid Quality Assurance – California Salon 3**

Julie Peterson and Laura Hess, Valley Oak Children's Services, Samantha Evans, Crystal Stairs, Inc., and Diana Troche, Solano Family and Children's Services

Strand: AP Administration

This workshop is intended to share information about our agencies' quality assurance systems. It will assist attendees to maintain program quality, prepare for the GAU process and aid in developing their own systems. We will describe our systems, explain forms and present results.

NN. **Essential Components of Quality Infant & Toddler Caregiving in the Family Child Care Setting – Redwood Room**

Kathleen White, City College of San Francisco

Strand: Working with Providers

What are the benefits of family child care for our youngest children? This workshop will look at what providing high quality care entails and discuss strategies for meeting the needs of infants and toddlers in mixed-age settings.

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Thursday Afternoon Workshops -1:30 to 3:00 p.m. (continued)

OO. **TrustLine – From Fingerprints to Final Results – California Salon 4**

Julie Bradbury, Renee Neal, and Dianne Dato, California Department of Social Services, and Cindy Mall, California Child Care Resource & Referral Network

Strand: Health & Safety

Join staff from around California that facilitate the TrustLine registration process in local agencies to discuss current processes and procedures, the roles of DOJ, CDSS, the Network, R&Rs and APs in the application process, and how you can assist in decreasing processing time. This session will include an overview of the CDSS - TrustLine Web-based Application (TWA) process.

PP. **In Defense of Families: Legal Tools to Help Your Immigrant Clients - Terrace Room**

Patti Prunhuber, Child Care Law Center, Lou Hernandez, Central Valley Children's Services Network, and Leoncio Vasquez, Centro Binacional para el Desarrollo Indigena Oaxqueño (Binacional Center for the Development of Oaxacan Indigenous Communities)

Strand: Advocacy

Immigrant families of all legal statuses are feeling the impact of policies proposed and passed by the Trump Administration. Many non-citizen families live in constant fear about whether their choice to access vital public services, such as child care, puts them at higher risk of deportation. This training will cover: (1) How a parent's immigration status may affect his or her eligibility for different types of state and federally funded child care programs; (2) Relevant immigration laws that apply to your work with families; (3) The physical and emotional effects on children when they fear separation and/or are separated from their parents, loved-ones or families due to deportation; (4) Practical resources you can offer immigrant families, including a sample safety child care plan for undocumented parents.

QQ. **Child Care R&R 101 - California Salon 1**

Jennifer Greppi, California Child Care Resource & Referral Network

Strand: Building Knowledge in the Child Care Field

Have you ever wondered what R&R really stood for (besides rest and relaxation)? Here's your opportunity to get a firsthand account of what goes on in child care resource & referral programs and to understand why it's important for you to have a working knowledge of R&R to help support the children and families you serve. Information in this session will include: the child care referral process "How to change a family's life in one phone call", types of referrals, child care resources, parent and provider education, the R&R role in TrustLine, Licensing, Parent Voices, and more.

RR. **Inclusion Strategies for Children with Exceptional Needs in the Classroom - Garden Room**

Charlene Sigman, School of Imagination

Strand: Building Knowledge in the Child Care Field

Educators will learn effective strategies for use in the preschool classroom for children who exhibit speech-language, sensory processing, and behavioral challenges due to developmental delays including Autism. Information regarding the identification of developmental delays and resources available will be shared as well as communicating effectively with parents to assist them in supporting their children's needs.

SS. **Using Technology to Provide Outreach, Training, & Coaching to Child Care Providers – Capitol Salon B**

Facilitated by: Domenica Benitez, California Child Care Resource & Referral Network, Panelists: Chenoa Ruecking, University of Wisconsin-Platteville, and Sherri Widen, Center for Education Policy Analysis, Stanford University

Strand: Technology

Join us in 2017, where technology helps reach out to child care providers in their homes, programs, and communities to build quality and relationships! Learn about texting programs that help you share developmentally appropriate information and activities or models that transitioned from traditional face-to-face training to hybrids that utilize web-conferencing technology, online courses, and coaches. We'll discuss strategies to help engage providers in R&R quality improvement support services using technology, while maintaining meaningful relationships with the community you serve.

Thursday Afternoon Workshops - 3:30 to 5:00 p.m.

TT. **CAPPA Member Meeting – Capitol Salon A**

CAPPA Board of Directors and Denyne Micheletti, CEO, California Alternative Payment Program Association

Come hear what CAPPA is intending to deliver to our members in 2017-18 and provide input on development of member best practices. The CAPPA Board will share their priorities, as well as their member committee reports.

Please note that this meeting is limited to staff from agencies that are members of the California Alternative Payment Program Association

UU. **Harness your Relationship Leadership Super Powers! – California Salon 4**

Julianne Zvalo-Martyn, Brandman University

Strand: Managers

Leadership development in ECE is undergoing transformation as the field recognizes the importance of knowledgeable, skilled leadership that can move the field forward. In this interactive workshop we will be supported by the McCormick Center Leadership Framework and take a look at ways to leverage and advance your already considerable talents of *collaboration* and *team building*. We will use your leadership to *persuade* and *influence* others to achieve the outcomes you know families deserve.

WV. **Sacred Sounds for Healing – Sacramento Room**

Ananda "Bliss" Kenboya, The Inner Soul Vibration

Strand: Personal/Professional Growth

We will be exploring the drum as a connection to the heart and as a tool for grounding. Participants will be taught a chant or two, and will help create a chant of their own. These chants or mantras can be a helpful tool to connect, reflect & heal after emotional distress (or simply as a fun activity!) with children, families, or staff.

WW. **Strengthening Families Trainer Community of Practice – A Session for Certified Trainers Only – Maxi's**

Cheryl Nelson, Kern County Superintendent of Schools, Kelly Graesch, The Resource Connection, and Lola M. Cornish, California Child Care Resource & Referral Network

Strand: Strengthening Families

This closed session is for certified Strengthening Families trainers only.

XX. **The Family Factor: A Community View to Father Engagement – Garden Room**

Justin Margolis, Valley Oak Children's Services and Daniel Polanco, D.A.D Project

Strand: Working with Parents

This session focuses on ways to encourage, engage, support and successfully maintain a father engagement program. Whether a father is incarcerated, absent or with his family, father engagement is a vital component to the success of father and child. Through father support and engagement, families are strengthened, children thrive and dads are a greater centerpiece for success and happiness in their own lives and the lives of their children.

YY. **Parent Appeals – Capitol Salon D**

Amanda Corchado and Janine Weglin, Early Education and Support Division, Parent Appeals

Strand: AP Administration

The Parent Appeal coordinators will discuss the notice of action and parent appeal process. The coordinators will provide an in-depth power point presentation outlining the requirements for the local agency parent appeal process and the state level appeal process as they align with the title 5 regulations. The coordinators will also address what the legal division expects to be on a NOA, as well as what the Appeals team does when they receive the NOA. Questions will be addressed following the presentation.

Thursday Afternoon Workshops - 3:30 to 5:00 p.m. (continued)

ZZ. **Stage 1 to Stage 2 Transfers – What is the process and how is 12 month eligibility realized? – Capitol Salon C**

Lupe Romo-Zendejas, Early Education and Support Division, California Department of Education, Kim Johnson CalWORKs & Child Care Branch, California Department of Social Service, and Jigna Shah, Family Engagement and Empowerment Division, California Department of Social Services

Strand: AP Administration

The California Department of Education (CDE), Early Education and Support Division, and the California Department of Social Services (CDSS), Family Engagement and Empowerment Division, will present a joint workshop that will outline best practices and roles and responsibilities that will contribute to the mission of strengthening the CalWORKs Child Care delivery system. The CDSS will discuss best practices related to the transfer process outlined in All County Information Notice 19-17 to help Stage One Child Care administrators better serve CalWORKs families and avoid any break in the delivery of child care services. The CDE will discuss the roles and responsibilities of Stage Two contractors and the process by which CalWORKs Stage One families are to be seamlessly transferred to Stage Two, as outlined in Management Bulletin 17-06.

AAA. **Sharing Stories with Kaleidoscope Play & Learn – Redwood Room**

Tracy Tompkins, California Child Care Resource & Referral Network, Lina Alvarez, Child Care Resource Center, Melissa Valdivias-Salinas, Community Child Care Council of Santa Clara County, Jessica Boehme-Flores, Children's Council of San Francisco, and Mariah Johnson, Child Care Resource Center

Strand: Working with Providers

Join us for this interactive session to learn more about the work of California R&Rs implementing Kaleidoscope Play & Learn, a playgroup model supporting Family, Friend and Neighbor Caregivers and families. Participants will engage in activities and dialogue to understand more about how play group facilitators support caregiver learning and hear stories about the impact the program is having on the children, caregivers, and surrounding communities.

BBB. **Licensed to Provide Child Care – CCL Update 2017 – Capitol Salon B**

Roberta Williams, Child Care Advocate, California Department of Social Services, Community Care Licensing Division

Strand: Health & Safety

This session will include updates on new regulations and trends in child care licensing. Information covered will include: mandated reporter training, incidental medical care policies/procedures; immunization of adults; the nutritional component of health and safety requirements and more!

CCC. **Election 2018 and Beyond: Engaging Our Communities – Terrace Room**

Facilitated by Keisha Nzewi, Presenter: Nancy Berlin, California Association of Non Profits

Strand: Advocacy

In 2018, almost every Member of Congress, many statewide offices including Governor and State Superintendent of Public Instruction, and countless local offices will be up for election as well as many, many state and local initiatives. Every level of government impacts the child care field. We need to have a say at every turn. In this session, learn why non-profits play such an important role in elections, and how to develop strategies for your organization to engage in the process- from voter registration to voter mobilization and everything in between.

DDD. **AP 101: Untangling the Web of Subsidized Child Care – California Salon 1**

Eric Peterson, CocoKids, Chris Bajarias, Children's Council of San Francisco, and Virginia Early, Legislative Analyst's Office

Strand: Building Knowledge in the Child Care Field

This workshop will include: the history of subsidized child care programs and state agencies, types of subsidized programs, who is eligible, how parents get on the list, types of care, and Q&A.

Thursday Afternoon Workshops - 3:30 to 5:00 p.m. (continued)

EEE. **Social Emotional Development: Dealing with Challenging Behaviors – California Salon 2**

Joshua Alvarez, Kaplan Early Learning Company

Strand: Building Knowledge in the Child Care Field

Do you need ideas in supporting and dealing with challenging behavior? You will explore and learn different strategies and techniques for developing positive relationships in dealing with challenging behaviors which leads to positive school readiness skills and a collaborative result.

FFF. **Take a Hike through CDE Resources: An Overview of Books, DVDs, Online Modules, Websites, and Professional Learning Systems from the California Department of Education, Early Education and Support Division (EESD) – California Salon 3**

Laura Bridges Nieuwenhuyse and Heather McClellan-Brandusa, Early Education and Support Division, California Department of Education, and Heidi Mendenhall, WestED

Strands: Technology and Building Knowledge in the Child Care Field

Join us for a “hike” through the many professional learning opportunities from CDE that are designed to deepen your expertise and inspire you in your career in the field of early childhood. Workshop includes reviews of key publications, and amazing views of DVDs, websites, and online modules. Learn to identify the many training and coaching systems that support your work with families, early education teachers and providers.

Thursday Evening 5:00 – 7:00 p.m.

Exhibitor Social Activity (Optional)

- ❖ **NoHo Software** will be hosting a wine and cheese reception in the Pavilion. Join us to relax, unwind and reminisce. **Event Pavilion & Patio**
- ❖ **MCT Technology** will be hosting a reception to provide information on “building a technology-enabled shared service model for your community.” They want to share with program directors what they learned from building technology-enabled shared service models for provider communities in San Francisco, Baltimore and China. Light refreshments will be served. **Maxi’s**

October 20, 2017

Friday Morning 7:30 a.m.

**Coffee and Light Morning Refreshments
Grand Ballroom**

Sponsored by



Friday Morning Meeting – 8:00 to 10:30 a.m.

GGG. Annual Meeting of the Members of the California Child Care Resource & Referral Network – Capitol Salon A

Yuovene Whistler, Crystal Stairs, Inc. and President of the Board, California Child Care Resource & Referral Network, and Linda Asato, Executive Director, California Child Care Resource & Referral Network

Meeting Agenda Includes: President's Report; Election of Board Members; Public Policy Committee Report and Adoption of the 2018 Public Policy Agenda; Presentation on the Statewide R&R Database and Information on the Foster Care Bridge Program.

Please note that this meeting is limited to staff from agencies that are members of the California Child Care Resource & Referral Network.

Friday Morning Workshops – 8:45 to 10:15 a.m.

HHH. Fostering a Culture of Leadership and Professional Development – California Salon 3

Zakir Parpia, California School-Age Consortium

Strand: Managers

Join us to explore the ways we currently engage staff and volunteers and how we can become more innovative in our approach. In this workshop, participants will explore the essential ingredients that contribute to a programmatic culture in which staff and volunteers are motivated towards and recognized for their professional and leadership development. Through exploring formal and informal professional development opportunities, we'll consider the ways in which growth and learning happen at every turn and through recognizing and celebrating our team's development, we're creating a culture that lifts up life-long learning.

III. Balance Your Life – Capitol Salon B

Lana Frisby and Julie Peterson, Valley Oak Children's Services

Strand: Personal/Professional Growth

This workshop will encourage participants to take a look at the balance in their home or work life. Activities provided will help identify areas participants feel satisfied in their life as well as areas that may need a little more positive focus. Participants will have the opportunity to create a vision board to assist them with being more mindful daily and focus on implementing positive changes.

JJJ. Parent Café – Redwood Room

Justin Margolis and Shauna Gowdy, Valley Oak Children's Services

Strand: Strengthening Families

The Butte Parent Café session will engage participants in ways that will provide them with the information they need to successfully lead Parent Cafés in their communities. The Butte Parent Café is based on the Strengthening Families Framework and the Five Protective Factors. Our community care based approach to family engagement has shown marked successes in the cultivation of the Five Protective Factors within the families we see.

Friday Morning Workshops – 8:45 to 10:15 a.m. (continued)

KKK. **Mining Family Treasures – Families Have More to Offer Than They Might Know – California Salon 4**

Julianne Zvalo-Martyn, Brandman University

Strand: Working with Parents

By meeting families where they are at, showing respect and appreciation for them, we can actually build their abilities and maximize their strengths. This workshop will highlight strategies for promoting executive function in adults and offer an "appreciative inquiry" technique for partnering with families.

LLL. **Review of Management Bulletins – Capitol Salon C**

Lupe Romo-Zendejas, Early Education and Support Division, Policy Office

Strand: AP Administration

This workshop will provide a review on the most frequently referenced, most urgent and most historically relevant Management Bulletins.

MMM. **Fiscal Essentials – California Salon 1**

Corey Khan and Jordan Clegg, Child Development and Nutrition Fiscal Services

Strand: AP Administration

CDFS representatives will present a variety of fiscal topics, from the basic to the advanced, affecting AP contractors. This workshop will present the basics for both CalWORKs Stages 2 and 3 and Alternative Payment (AP) contracts. A wide variety of topics will be covered including reporting requirements, revenue, expenses, apportionments, administrative and supportive services allowances, augmentations/reductions for CalWORKs, and requests for AP contingency funds. CDE will also discuss how CalWORKs fiscal and caseload report data are used. Whether the attendee is new to the agency or a seasoned accountant, everyone will benefit from this session.

NNN. **Creating Meaningful Experiences for Children through the Natural World – Capitol Salon D**

Pamela Van Parys and Edie Gutierrez, Child Action

Strand: Working with Providers

Join us for hands-on activities and displays that will inspire children and providers alike! Nature inspired quality work nurtures a child's sense of wonder and creates opportunities to learn and grow. Using the Environmental Rating Scale tool as a lens, we will focus on strategies to create rich indoor natural experiences that support each child's development.

OOO. **Creativity Flows from a Quiet Mind: Meditation for Busy People – Maxi's**

Craig Nieuwenhuyse and Laura Bridges Nieuwenhuyse, Bridges Transformation Network

Strand: Health and Safety

A regular meditation practice increases our mental clarity, nourishes our emotional stability, and opens us up to be in the flow of our personal life and work life. Through the inner states of deep relaxation found in meditation, we attain greater effectiveness, happiness, and contentment. Learn tips on how to meditate and how to create your own tailor-made meditation practice that works for you. This workshop concludes with a guided meditation. Relaxation guaranteed!

Friday Morning Workshops – 8:45 to 10:15 a.m. (continued)

PPP. **Understanding and Advocating for Family Child Care By Reforming Local Zoning Laws – Sacramento Room**

Toni Robertson, CocoKids and Laurie Furstenfeld, Child Care Law Center

Strand: Advocacy

R&Rs and family child care providers have made tremendous progress in improving their local laws to make zoning permits for family child care homes less burdensome and much more affordable. Toni Robertson from the CocoKids will share her expertise on how to educate local officials on the unique community service of family child care; how to advocate for family child care in public hearings; and how to partner with family child care providers. Participants will leave with a Toolkit for helping providers navigate this process and a Child Care Law Center attorney will assist to answer legal questions.

QQQ. **Shake Rattle and Roll: Music Activities Made Easy! – Garden Room**

"Mister Jim," Music Specialist at Miss Sandies in Novato, California

Strand: Building Knowledge in the Child Care Field

Musical strategies and easily learned kid tested tunes will be shared in an entertaining format. Be inspired to bring more fun in to the classroom through playful movement and simple songs that leave everyone with a smile. Mister Jim is an award winning songwriter, performer and educator for music with young children.

RRR. **Energy Booster: Wake Up Your Creativity – California Salon 2**

Anna Reyner, Discount School Supply

Strand: Building Knowledge in the Child Care Field

Give yourself a FUN break! This will be a playful, hands-on Energy Booster. This hands-on art workshop provides a safe, fun and creative environment to get back in touch with your creativity and renew your passion for work and life. Get out of your head and experience the pleasure of right brain activities. Engage in a sensory experience with friends and peers that will nurture and surprise you. Absolutely NO artistic "talent" required, and satisfaction guaranteed.

SSS. **From TechSoup to Nuts – Becoming Tech Savvy on a Budget – Terrace Room**

Rita Edmunds and Claudia Vilchez, California Child Care Resource & Referral Network

Strand: Technology

Get high tech without the high price. This workshop explores several free to low cost technology resources and software applications that can help your agency increase productivity, put more polish and pizzazz into social media content and trainings, and expedite hardware upgrades. Learn about available professional development opportunities that allow staff to boost their tech skills without busting the budget. **The presenters of this workshop request that you download the 2017 Joint Conference APP prior to attending the workshop. Get the APP here: <http://bit.ly/2fu6m8U>.**

Friday Morning Closing Keynote Presentation, Pick Your Prize Raffle, and Brunch
10:30 – 12:00 noon
Grand Ballroom

Closing Remarks, Pick-Your-Prize Raffle, Exhibitor Raffles

*Denyne Micheletti, California Alternative Payment Program Association and
 Linda Asato, California Child Care Resource & Referral Network*

**The Beauty of Different: Why Individuality, Courage and Self-Care are the Soul of
 Changing the World**

Karen Walrond, Photographer, Author, Speaker, Coach



Karen Walrond is a photographer, author, speaker and coach. She's also a former engineer and an attorney, holding a Bachelor of Science in Civil Engineering from Texas A&M University, and a Juris Doctor from the University of Houston Law Center. She is an active member of the State Bar of Texas.

All of these skills, combined with her passion for empowering others toward self-determination and leadership, helped Karen become one of 2016's 40 over 40 Women to Watch, as well as one of YWCA-Houston's 2016 Outstanding Women of the Year. Because of Karen's diverse legal corporate and creative background, she focuses on topics as wide-ranging as leadership, diversity, self-image, creativity, social media and human resource issues. She is also a Certified Daring Way™ Facilitator, trained in Brené Brown's work on vulnerability, courage, empathy and worthiness.

Her keynotes and workshops include information specifically on addressing how vulnerability -- the ability to show up in the midst of uncertainty, risk and emotional exposure -- is the strongest measure of courage that we have, courage which can help foster innovation and creativity. She has appeared on both local and national television and other news media, including PBS, Huffington Post, CNN.com and The Oprah Winfrey Show.

Her mission is to help you look for the light.

Keynote sponsored by



&



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 We Care About Children and Families

We hope you enjoyed this year's conference!

We want to hear from you! Please complete the evaluation surveys.

Workshop Evaluations: You can complete the workshop evaluation surveys while you're at the conference using your phone, tablet or laptop. This year, evaluations for each session need to be completed online via SurveyMonkey, which may be accessed via:

- This Link: <https://www.surveymonkey.com/r/RRNetworkCAPPA2017>,
- The "Evaluations" section of the 2017 Joint Conference APP (Guidebook),
- Or the QR code provided below.



Overall Conference Evaluation: Your overall evaluation of the conference (venue, conference schedule, plenary sessions, etc.) will be collected through a Survey Monkey questionnaire after the conference. Each registered participant will receive an e-mail with a link to the overall conference survey as well as a link to the workshop evaluation the week following the conference. Thank you, in advance for taking time to share your thoughts about this year's conference and ideas for next year's conference.

**Mark your calendars for the 2018 Joint Network/CAPPA Conference
at the DoubleTree Hotel in Sacramento
October 17, 18, 19, 2018**



We hope to see you in 2018!



**CCIP is funded by the California Department of Education, Early Education and Support Division.*

Please join us and our wonderful Exhibitors in the Grand Ballroom!

Thursday, October 19, 2017

Exhibit Hall Open: 12:00pm-5:00pm

Friday, October 20, 2017

Exhibit Hall Open: 7:45am-12:00pm

Exhibitor Raffle: 10:30am (during brunch)

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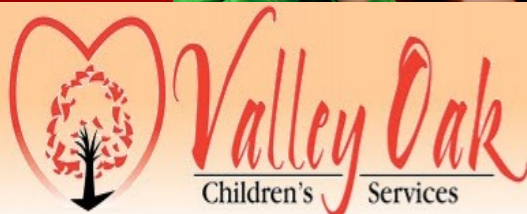
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Mission Statement

"To support empower and advocate for children, families and child care providers through education, information and quality child care services. Our program places families at the center of community support services."

Centralized Eligibility List (CEL) Butte County

Call to be placed on the list for subsidized child care in Butte County.

Child Care Food Program

Reimburses licensed or exempt family child care providers for the nutritious meals served to children enrolled in their program.

Child Care Payment Program

Is designed to help low-income and Cal Works families with child care costs while parents are working, seeking employment or enrolled in a school/training program. Families where children have been identified as being at risk of abuse or neglect are eligible.

FACES In-home Family Child Care

Network whose members meet Child Development Division Center Standards.

Resource and Referral

Assisting families in finding child care and other related resources. Helping families in supporting their children's healthy development. Working with those who are starting child care businesses and providing on-going technical assistance and support.

Touching the H. E. A. R. T. of our Community

HEALTH:

- Behavioral Health Program
- Child Care Inclusion Project
- Resources & consultation: children's health, nutrition, ages and stages
- Strong Starts-Community behavioral health collaborative

EDUCATION:

- Lending library (resource materials, books, toys and equipment)
- Mobile Resource library

ADVOCACY:

- Parent Voices a parent-led grassroots advocacy organization
- Local and State representation with organizations that advocate for family & children's' issues

RESOURCES:

- Referrals for child care services
- Referrals and information about family resources
- Technical Assistance: starting & running a child care business
- Information on licensing and child care related regulations and employer supported child care

TRAINING:

- Workshops for parents & child care professionals on quality child care, literacy, parenting, safety, nutrition...
- Mini workshops on job skills; resume writing, interviewing, etc.
- Annual Child Care Provider Conference

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Child Care Keeps California Working . . . and Family Resource & Referral Center (FRRC) is a critical link to quality child care services for parents and children in San Joaquin County and the surrounding area.



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Upcoming Events!

CAPPA & Children's Foundation Fall Regional

Technical Assistance Trainings 2017

Hosted by CAPPA Member Agencies.

- November 6th - Solano County
- November 16th - Shasta County
- December 5th - Orange County
- December 15th - San Joaquin County

REGISTER TODAY!

January 18, 2018

CAPPA Budget Training & Advocacy Day

- *Expert Panel: What's in the Governor's 2018/2019 Proposed Budget?*
 - *Legislative Visits*
 - CA Endowment Center
 - Downtown Sacramento
- Registration Available Soon!

February 2018

Training on Program Self-Evaluations

Date and location TBD

April 5, 2018

CAPPA Statewide Meeting, in Partnership with CDE

Pomona Unified School District
Pomona, CA

Registration will be available in January 2018

CAPPA & Children's Foundation Summer Regional Technical Assistance Trainings 2018

Hosted by CAPPA Member Agencies.

June & July 2018

Registration will be available in April 2018

August 2018

"Everything Fiscal" Training

Date and location TBD

Children's Foundation Child Development Webinar

Series 2017

Topics for 2017 Include:

- Fifteen Strategies to Support Preschool Children's Understanding of Spatial Awareness
- Visual Tools to Support Classroom Procedures, Rules, and Routines
- Take the Book Out of the Nook: Interactive Literacy Activities for Young Children
- Developing Early Childhood Training Workshops for Staff and Families
- Getting to the Heart of Good Leadership
- Hands-on Science on a Shoe-String Budget
- Helping Angry and Aggressive Children
- Burnout Busters: Care for the Caregiver
- Running Dynamic Parent Meetings – strategies for increasing parent participation
- Social Media & Marketing for Child Care Providers
- Finding the Work Home Balance in Family Child Care
- How to Bring Culture into the Classroom and the Home: Anti-Bias Activities for Kids

REGISTER TODAY!

Monthly Public Policy Subcommittee 2 Calls

2nd Tuesday @ 3pm

**Check the CAPPA website
at www.cappaonline.com
for more details.**



To stay current on issues that impact child care and early learning log on to the CAPPA Advocacy Facebook page-
www.facebook.com/cappa.advocacy

California Child Care Resource & Referral



Regional Meetings

- Bay Area: January 17, 2018 (Stockton)
- Central: January 19, 2018 (Fresno)
- South: January 23, 2018 (San Diego)
- North: January 25, 2018 (Glenn)
- Bay Area: May 16, 2018 (Sonoma)
- Central: May 18, 2018 (Hanford)
- South: May 22, 2018 (Riverside)
- North: May 24, 2018 (Chico)

Quarterly New Member Orientation Webinars:

- November 15, 2017 at 10am
- January 10, 2018 at 10am
- May 9, 2018 at 10am
- August 15, 2018 at 10am
- November 14, 2018 at 10am

New to your organization and the world of R&R? This is for you!

Quarterly Standards Meetings:

- Feb 8, 2018 (Bananas)
- May 10, 2018 (Sacramento, Child Action)
- July 12, 2018 (Bananas)
- November 8, 2018 (Sacramento, Child Action)

All 10am-3pm ~ These in-person meetings look for ways to standardize our work so that families receive the same level of service regardless of what county they reside in.

2017 Child Care Portfolio

- November 16, 2017 - Join us for a webinar to hear how child care is changing in California. State and county data available at www.rrnetwork.org.

California Strengthening Families Network Calls (for Certified Trainers only)

- Every 4th Monday at 3 pm



Follow us on Twitter
@CANetworkRR

Strengthening Families Regional Trainings for R&R Counselors – January 2018 – Date TBD

- Bay Area: San Mateo
- Central Valley: Bakersfield
- South: Ventura
- North: TBD

2017 Kaleidoscope Play & Learn 101 Facilitator Training

- December 5-6, 2017 (Oakland)

Monthly Public Policy Committee Calls

- Every 2nd Monday at 2pm

Monthly Policy All Member Update Calls

- Every 4th Tuesday at 2pm

Want up to the minute info on policy happenings? Join the call!

State Budget Webinar

- January 18, 2018

Get a review of the Governor's proposed budget and its impact on Network priorities.

R&R Day in the Capitol

- February 7, 2018, 10am-3pm

Directors' Institute and Semi-Annual Member Meeting

- Spring 2018

Child Care Initiative Project - Training of Trainers

- North and Bay Area: April 24-25, 2018
DoubleTree Hotel Sacramento
- South and Central Valley: TBD

Stand for Children Day

- May 9, 2018



Like us on Facebook
www.facebook.com/CARRNetwork/

Interested in joining a meeting or call? Email Lola or Keisha for details!

Lola Cornish, lcornish@rrnetwork.org

Keisha Nzewi, knzewi@rrnetwork.org

CCR&R TRAINER RECOMMENDATIONS MATRIX

Child Care Resource and Referral (CCR&Rs) agencies are uniquely positioned to improve the quality of care that children in California receive. We are committed to building on the abilities of existing CCR&R staff while increasing efforts to hire individuals with solid early childhood education (ECE) field experience and strong educational backgrounds. These CCR&R trainer recommendations provide consistent standards for our instructors and promote high quality training opportunities for child care providers, families, and communities. *These are recommendations and are optional.*

	Specialty Trainer	Practitioner Trainer	Associate Trainer	Advanced Trainer	Master Trainer
Education	Degree, license, credential, certificate, or experience relevant to the area of expertise e.g. PITC, CPA, CPR/First Aid Instructor, Registered Dietician	12 Early Childhood Education (ECE) or Child Development (CD) units - or - 180 hours of ECE or CD training ¹	Associate's degree in ECE or CD - or - Associate's degree with at least 12 units of ECE or CD	Bachelor's degree in ECE or CD - or - Bachelor's degree with at least 24 units of ECE or CD	Master's degree in ECE or CD - or - Master's degree with at least 24 units of ECE or CD
Experience with Young Children²	As relevant	2 years	3 years	3 years	3 years
Experience with Adult Learners	12 hours - or - completion of workshop or course on adult learning & presentation skills or equivalent training	12 hours - or - completion of workshop or course on adult learning & presentation skills or equivalent training	20 hours	40 hours	50 hours
Professional Development	As related to adult learning and/or area of expertise	21 hours annually	21 hours annually	21 hours annually	21 hours annually

Note: CCR&R employees who do not meet these recommended guidelines may co-present with an Advanced or Master Trainer while working towards attaining educational and/or experiential goals.

- 180 hours are considered equivalent to 12 units of instruction time and do not include estimated out-of-class student work time.
- Experience with young children is defined as either paid or unpaid work with children from birth to third grade. The experience should be in a group setting at a licensed or license exempt early childhood program, where the trainer had the opportunity to work directly with a supervisor, mentor, or coach.

2017 Professional Development Record

Who: The Professional Development Record (PDR) is for all conference attendees who would like to use it to track their professional development.

What: The PDR is completely optional and self-reported; it...

- Allows conferees to keep a record of workshops, keynotes, and other conference sessions they attend. Meetings are not considered professional development activities for this purpose.
- Assists trainers with tracking their annual professional development hours, per the CCR&R Trainer Recommendations (21 hours of professional development, annually).

Why: Using the PDR is an easy way to track training you have completed. It is helpful to have this record both personally and professionally. The PDR was first introduced at the Network/CAPPA Joint Conference in 2013, by recommendation from the Network's Professional Development & Quality Improvement (PDQI) Task Force.

When: During the conference you can track your professional growth hours on the PDR form included in the program. Please stop by the Professional Development table, staffed by the Network during plenary sessions, with any questions you have about using the PDR.

How: Professional Development Records will be tracked in the California Early Care & Education Workforce Registry (caregistry.org). If you have not enrolled, visit caregistry.org and note your ECE Workforce Registry Identification number or visit the Professional Development table for support. If you are interested in tracking your professional growth hours, please complete the conference workshop evaluation form for each session you attend and enter your ECE Workforce Registry Identification Number (9-digit number).

The workshop evaluation form may be accessed via:

- This Link: <https://www.surveymonkey.com/r/RRNetworkCAPPA2017>,
- The "Evaluations" section of the 2017 Joint Conference APP (Guidebook),
- Or the QR code below:



Please note: the ECE Workforce Registry ID# is not required to complete a workshop evaluation, it is only required if you'd like to have the professional development you received at the conference documented on the Registry.

This **Professional Development Record (PDR)** documents that

Name

E-mail Address

ECE Workforce Registry ID#

Completed _____ hours of professional development during the Joint Annual Conference of the California Child Care Resource & Referral Network and the California Alternative Payment Program Association, October 18 – 20, 2017.

Use space provided below to document sessions attended. The use of this PDR is optional.

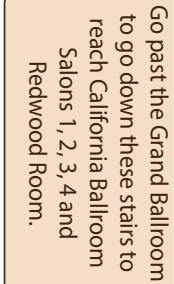
Wednesday, October 18			
Time	Letter	Workshop Title	Hours
1:00pm - 3:45pm			
- OR -			
1:00 - 2:15pm			
2:30 - 3:45pm			
Thursday, October 19			
Time	Letter	Workshop Title	Hours
8:00am-9:45am	Plenary	World Class Learners Yong Zhao, Ph.D.	
10:00am-12:00pm			
1:30pm-3:00pm			
3:30pm-5:00pm			
Friday, October 20			
Time	Letter	Workshop Title	Hours
8:45am-10:15am			
10:30am-12:00pm	Keynote	The Beauty of Different: Why Individuality, Courage, and Self-Care are the soul of Changing the World Karen Walrond	

Total # of Professional Development Hours _____

THANK YOU

to the following agencies for joining us at the 2017 Joint Network/CAPPA Conference

4Cs of Sonoma County	GoKids, Inc.
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Chicano Federation Of San Diego County, Inc.	Inyo Mono Advocates for Community Action, Inc.
Child Action, Inc.	KinderCare Education
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Child Care Law Center	Marin Child Care Council
Child Care Links	Merced County Office of Education
Child Care Resource Center	Mexican American Opportunity Foundation
Child Development Associates, Inc.	North Coast Opportunities
Child Development Resources	Options for Learning
Child, Family and Community Services, Inc.	Pathways LA
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Children's Home Society of California	Plumas Rural Services, Inc
Choices for Children	Pomona Unified School District
City of Norwalk	River to Coast Children's Services
CocoKids	Riverside County Office of Education
Colusa County Office of Education-Children's Services	Santa Barbara County Education Office
Community Action Partnership of Kern County	Santa Barbara Family Care Center
Community Action Partnership of Madera County	Shasta County Office of Education-Early Childhood Services
Community Action Partnership of San Luis Obispo County	Sierra Nevada Children's Services
Community Child Care Council (4Cs) of Alameda County	Siskiyou Child Care Council
Community Child Care Council of Santa Clara County	Solano Family & Children's Services
Community Connection for Child Care-Kern Co. Supt. of Schools	Stanislaus County Office of Education
Community Resources for Children	Supportive Services, Inc.
Connections For Children	The Child Abuse Prevention Center
County of Riverside, Department of Public Social Services	The Resource Connection
Crystal Stairs, Inc.	Tolowa Dee-ni' Nation-Community & Family Services
Davis Street Family Resource Center	Tulare County Office of Education - Connections for Quality Care
Del Norte Child Care Council	University of Wisconsin-Platteville
Drew Child Development Corporation	Valley Oak Children's Services
Family Resource and Referral Center of San Joaquin County	Wu Yee Children's Services
First 5 Amador	YMCA Childcare Resource Service
Glenn County Office of Education	Yolo County Children's Alliance



Terrace, Garden and Maxi's Rooms are on the same level as the lobby. Go straight back from the entrance past the front desk.

All meals and Plenary Sessions are in the Grand Ballroom, which is on the same level as the lobby. As you enter the hotel, go left at the lobby past the restaurant.

Go behind the front desk to go down these stairs to reach the Capitol Ballroom Salons A, B, C & D and the Sacramento Room.

River Rooms are on the same level as the lobby. From the front entrance, turn right and go past the front desk down the hall.