



# The California Early Care & Education Workforce Registry

“California’s Statewide Early Care and Education Workforce Registry- What you Need to Know”

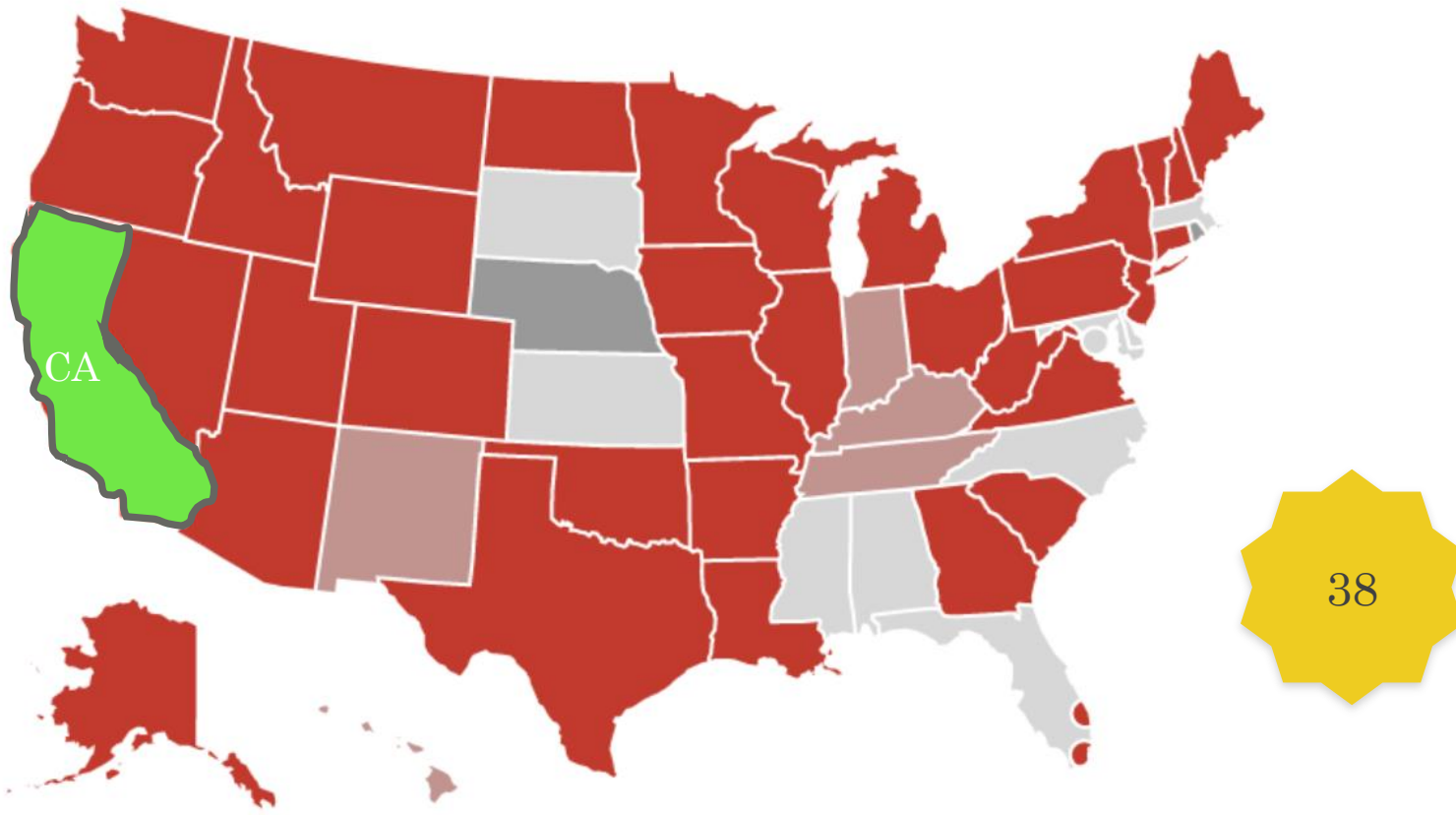
CA Child Care R&R Network and CAPPA Joint Conf. 2017

# Our Time Together...

- Registries: A Federal & State look- **Elise**
- Registry updates- **Elise**
- Long & short-term goals for the Registry- **Elise**
- Provider outreach lessons learned- **Anthony**
- Hear from an R&R- **Rosa**
- Q & A



# Map of Registries



## Legend

**Alliance Member with a Registry**

**Not Alliance Member, has a Registry**

**Alliance Member, no Registry**

**Not Alliance Member, no Registry**

Source: <http://www.registryalliance.org/about-us-top/map-of-registries>

Nearly **35,500** registered



## Counties Gearing Up:

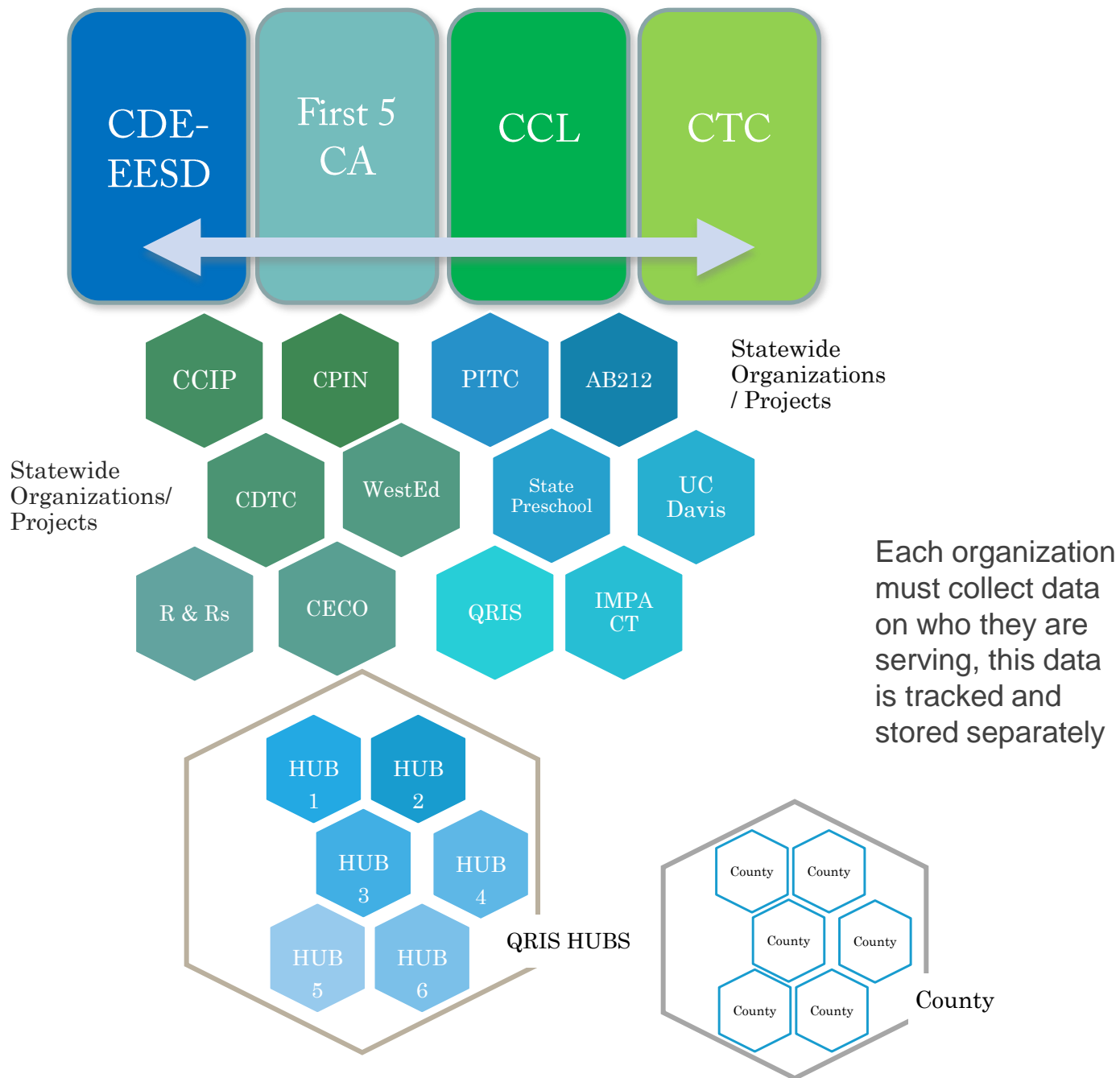
- Alameda
- Merced
- Orange
- San Diego
- Shasta

# Features in Development

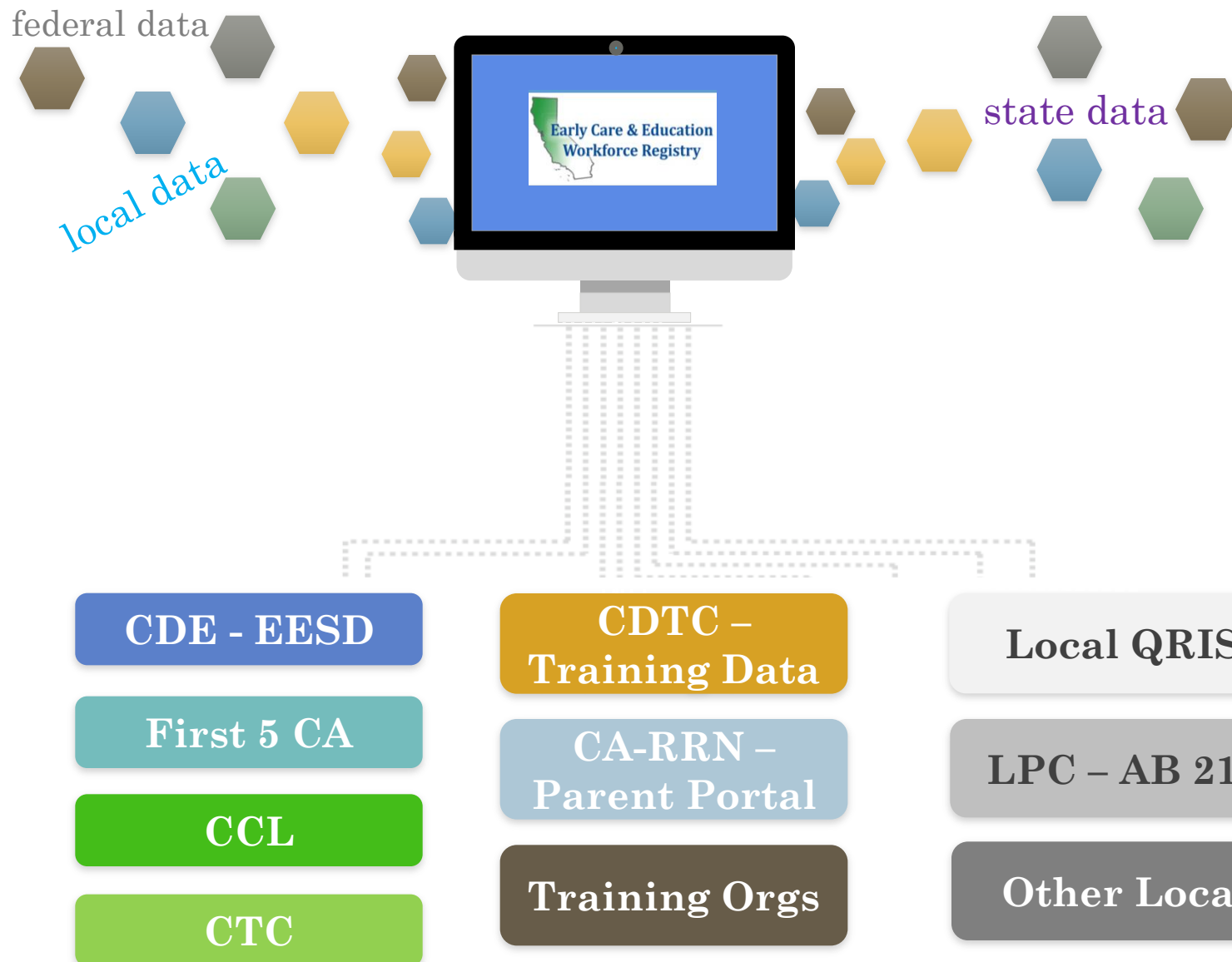
1. Edit Events
2. Direct Service Profile Report
3. State Vendor Coding
4. Upload Documents on PC or from Smart Phone
5. Mobile Site
  - a. Individual
    - i. Personal Profile Update
    - ii. Employer Update
    - iii. View Membership Card
    - iv. Enroll in Training
  - b. Trainer
    - i. Confirmation of Attendance

# Features in Development Cont.

- 6. Home Page – New
- 7. Robust Help Desk with chat feature
- 8. CDE Personnel Roster Report
- 9. Send email attachments to trainees

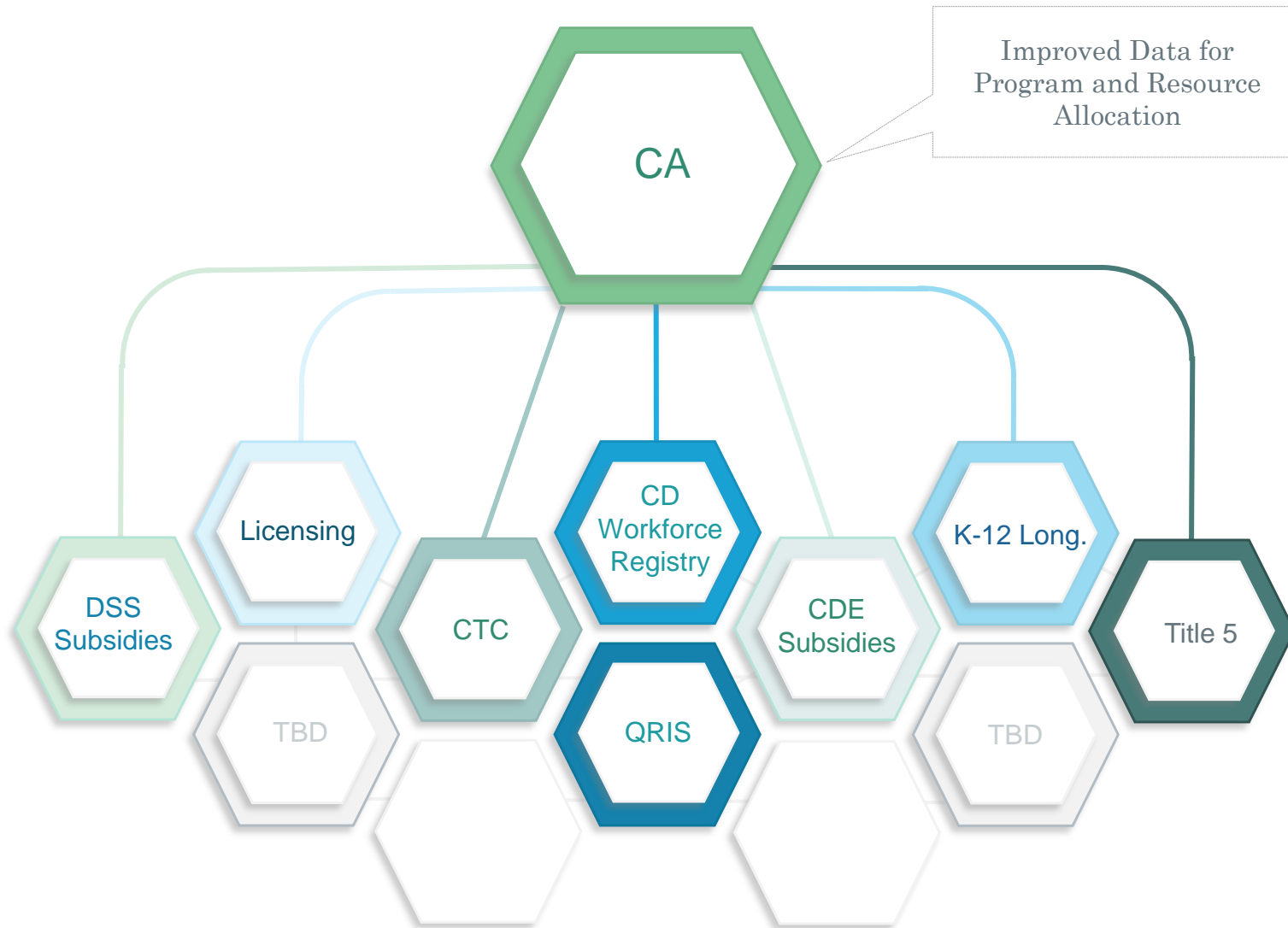


# Streamlining Vision:





# Long Term → Data Integration



# Contact Info

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# Registry Outreach

*2017 Joint Cappa Network Conference*

*October 18<sup>th</sup>, 2017*

*Sacramento, CA*



# *Overview*

- Registry Outreach in Los Angeles County
- 5 Strategies for Registry Success
- Looking Ahead
- Registry Resources



# *Registry Outreach in Los Angeles*

- Conduct Registry trainings
  - Enrollment support and TA
  - Establish foundation to use the Registry
- Visit child care programs to reduce travel burdens
- Collaborate with local R&Rs to reach a larger network of providers
- Liaise relationship between the Registry and LA R&Rs



# *5 Strategies for Registry Success*

1. Host Registry Workshops
2. Hone Your Messaging
3. Travel to Providers
4. Address Privacy Concerns
5. Agency and Participant Buy In

# *Strategy One: Registry Workshops*

- Two-hour training that serves as an introduction to the Registry
- Present a Registry overview and live demonstration
- Hands on enrollment support



# *Strategy Two: Hone Your Messaging*



- Tailor your outreach to your audience
  - Sell it!
- Useful talking points:
  - Secure storage of transcripts, permits, and credentials
  - Automatic tracking of training hours
  - Easy to find and enroll in local workshops
  - Search and post jobs for free on the Job Board
  - Resume Builder



# *Strategy Three: Travel to Providers*

- Transportation and time are barriers to accessing professional services
- If visiting providers isn't feasible, capitalize on events and venues providers regularly congregate
  - Your agency, community colleges, community centers, etc.



# Strategy Four: Address Privacy Concerns



- Address privacy concerns directly
  - Personal information is not shared or sold
  - Used to verify submitted documents
  - Social security number is not required
- Data is double-encrypted for protection
- Helpful Tip:
  - Find a provider that is already on the Registry who can vouch for the Registry's utility and security

# *Strategy Five: Agency Buy-In*

- Agency commitment to the Registry is quintessential to implementation success
- Offer incentives for enrollment and training registration
  - Instills enthusiasm in the providers



# *Looking Ahead*

- Providers like the Registry
  - Initial skepticism gives way to excitement
- Providers feel empowered
  - Ability to grow professionally
- Providers are proud to be on the Registry
- They overcome technical barriers



# *Registry Resources*

- Registry PowerPoint
- 7 Steps Handout
- Frequently Asked Questions
- Coming Soon:  
Troubleshooting Guide:  
Technical Support  
Strategies



